

Operations Division Occupational Health and Safety

Field Visit Report

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OHS Case ID: **02917PHCS236**
 Field Visit no: **02917PHCS237** Visit Date: **2020-APR-10** Field Visit Type: **INITIAL**

Workplace Identification: **CARLINGVIEW MANOR LONG TERM CARE** Notice ID:
2330 CARLING AVENUE, OTTAWA, ON, CANADA K2B 7H1

Telephone: **(613) 820-9328** JHSC Status: **Active** Work Force #: **350** Completed %:

Persons Contacted: **MATT CARROLL, EXECUTIVE DIRECTOR; JOANNE LOUGH, REHAB DEPT. & WORKER CO-CHAIR JHSC; DIANE HANNAH, MOL INFECTION CONTROL CONSULTANT;**
 Visit Purpose: **TO INVESTIGATE EMPLOYERS REPORT OF COVID-19 OCCUPATIONAL ILLNESS**
 Visit Location: **NO PHYSICAL INSPECTION COMPLETED. TELECONFERENCE MEETING WITH WORKPLACE PARTIES.**
 Visit Summary: **NO ORDERS ISSUED WITH THIS REPORT. THE EMPLOYER IS REMINDED TO POST A COPY OF THIS REPORT IN THE WORKPLACE.**

Detailed Narrative:

The field visit took place over the phone with the people listed above under Persons Contacted.

The reason for this visit is to respond to a report of Occupational Illness, two workers Covid-19 positive, made to the Ministry of Labour, Training, and Skills Development on April 9, 2020. The report and supporting information has been received in accordance with the requirements of the Occupational Health and Safety Act and applicable Regulation. The employer has also notified the JHSC and trade union as per section 52. The workplace has confirmed three workers who reported symptoms consistent with Covid-19. Two workers reported symptoms on April 5, 2020 and were swabbed that day. One test result was confirmed positive on April 7, 2020 with the other being negative. The third worker reported symptoms on April 7, 2020 and was swabbed with a positive test result.

The employer has been asked to fortify the Occupational Illness report with the contact addresses and phone numbers for the affected workers as required by Section 5(5) of the Health Care Regulation.

Inspector Findings:

The workplace parties indicated they have measures and procedures in place addressing the following:

Information & Instruction to Workers:

Workers have been instructed on the new requirements put into place as per CMOH Directive #3
 Refresher training on donning/doffing of PPE has also been completed
 Workers are instructed to disinfect/wipe down face shields between resident rooms

Screening Measures:

Active screening of all staff and residents is occurring in accordance with CMOH Directive #3
 Workers and essential parties entering the facility are provided masks during screening

Co-horting:

Recipient	Inspector Data	Worker Representative
Name _____	CHRISTOPHER EIKELBOOM OCCUPATIONAL HEALTH & SAFETY INSPECTOR PROVINCIAL OFFENCES OFFICER 347 Preston St. 4th flr, Ottawa, ON, K1S 3J4 HSOttawaDistrict@ontario.ca Tel: (613) 295-6122 Fax: (613) 727-2900	Name _____
Title _____		Title _____
Signature _____	Signature _____	Signature _____

You are required under the Occupational Health and Safety Act to post a copy of this report in a conspicuous place at the workplace and provide a copy to the health and safety representative or the joint health and safety committee if any. Failure to comply with an order, decision or requirement of an inspector is an offence under Section 66 of the Occupational Health and Safety Act. You have the right to appeal any order or decision within 30 days of the date of the order issued and to request suspension of the order or decision by filing your appeal and request in writing on the appropriate forms with the Ontario Labour Relations Board, 505 University Ave., 2nd Floor, Toronto, Ontario M5G 2P1. You may also contact the Board by phone at (416) 326-7500 or 1-877-339-3335 (toll free), mail or by website at <http://www.olrb.gov.on.ca/english/homepage.htm> for more information.

The Government of Ontario wants to hear from you. You can provide feedback on this visit at 1-888-745-8888

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Staff Co-horting was discussed. The employer stated that full time staff are assigned to a floor. This was standard procedure. The Home is attempting to co-hort part time staff as much as possible to one floor. At this time all staff are working in one site only. We also discussed the Co-horting of residents for the purposes of Dialysis. These residents are leaving the home and are considered to be a re-admission and are therefore co-horted onto one floor with enhanced screening protocols implemented.

Cleaning and Disinfecting:
Enhanced cleaning and frequency have been implemented.

Personal Protective Equipment:

Universal Masking:

Carlingview Manor staff are now wearing surgical/procedure masks at all times for the duration of full shifts. A new mask can be accessed if the mask becomes contaminated, soiled or wetted. The employer stated that workers will don a Faceshield, gown and gloves to provide care to those residents on additional droplet precautions. The employer stated that faceshields are disinfected in between resident care contacts. The JHSC worker member confirmed the procedures and discussed Donning and Doffing instructions provided to staff.

No further action is required at this time.

Resources that may assist workers and employers:

Ministry of Health Emergency Planning and Preparedness
<http://www.health.gov.on.ca/en/pro/programs/publichealth/coronavirus/Default.aspx>

Public Health Ontario
<https://www.publichealthontario.ca/en/diseases-and-conditions/infectious-diseases/respiratory-diseases/novel-coronavirus>

Health and Safety System Partners
<http://www.healthandsafetyontario.ca/>

Additional Guidance

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www.ontario.ca/coronavirus.

You may also contact Telehealth Ontario at 1-866-797-0000

A copy of this report is to be posted in the workplace.

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